



## **Americo HVAC LLC.**

### **WARRANTY TERMS & CONDITIONS**

#### **TOSOT AIR CONDITIONERS, HEAT PUMPS, PTAC & VRF SYSTEMS**

Americo HVAC/Tosot offers a warranty for this product to cover failures resulting from defects in materials and workmanship during normal use and maintenance. The warranty terms and conditions are outlined as follows, with all warranty periods commencing from the date of the original installation, start-up, or commissioning of the equipment. In the event of a part failure due to a defect within the applicable warranty period, Americo HVAC/Tosot will, at its discretion, provide a new or remanufactured part to replace the defective one at no cost to the part. However, please be aware that this warranty is subject to the provisions, conditions, limitations, and exclusions listed below:

- A warranty period of ten (10) years on compressor to the original registered owner.
- A warranty period of ten (10) years on all parts to the original registered owner.
- A warranty period of five (5) years on compressor & all parts for PTAC to the original registered owner.
- A warranty period of one (1) year on the remote control provided with original equipment.
- This warranty only applies to systems that have been professionally installed by a certified & licensed contractor. In accordance with all applicable building codes and permits, installed via GREE installation and operating instructions.
- This warranty applies to all products remaining in their original installed location.
- The warranty is void if the product serial identification tag is removed or defaced to a point where the unit cannot be identified.
- Field installed accessories are only covered for a period of one (1) year from date of installation.
- Warranty is not applicable if damage is a result of a flood, lightning, fire, wind, or any other acts of nature.
- Warranty is not applicable if damage or failure is a result of installation in a chemically corrosive environment.
- Warranty is not applicable if damage or failure is a result of Improper matching of Product components.
- Warranty is not applicable if damage or failure is a result of Improper sizing or design of product
- Warranty is not applicable if damage or failure is a result of Inadequate Air Supply
- Warranty is not applicable if damage or failure is a result of use of components or accessories not compatible with products.



- Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant is not covered.
- Warranty is not applicable if damage or failure is a result of Modification of or incorporation of installation into other products.
- Failure or damage to products during power failures, voltage conditions, interruptions, blown fuses, open circuit breakers, or incorrect/inadequate electrical service.
- Property damage, personal injury, malfunction, or failure of product by a result of accidents, misuse, abuse, negligence by contractor or consumer.
- Fault due to leaky, broken, restricted, frozen pipes and or restricted drain lines not covered under this warranty.
- Damage as a result from failure to perform routine maintenance as specified in the operator's manual is not covered under this warranty.
- Proof of purchase from Americo HVAC/Tosot must be provided to claim for any parts or labour.
- Warranty void if replacement parts are not supplied by Americo HVAC/Tosot
- Accessories such as condensate pumps, line sets and others are not covered under this warranty.
- Electricity or fuel costs, or increases in electricity or fuel costs, including additional or unusual use of supplemental electric heat is not covered under this warranty.